

WhatsApp Contact for Magento User Guide



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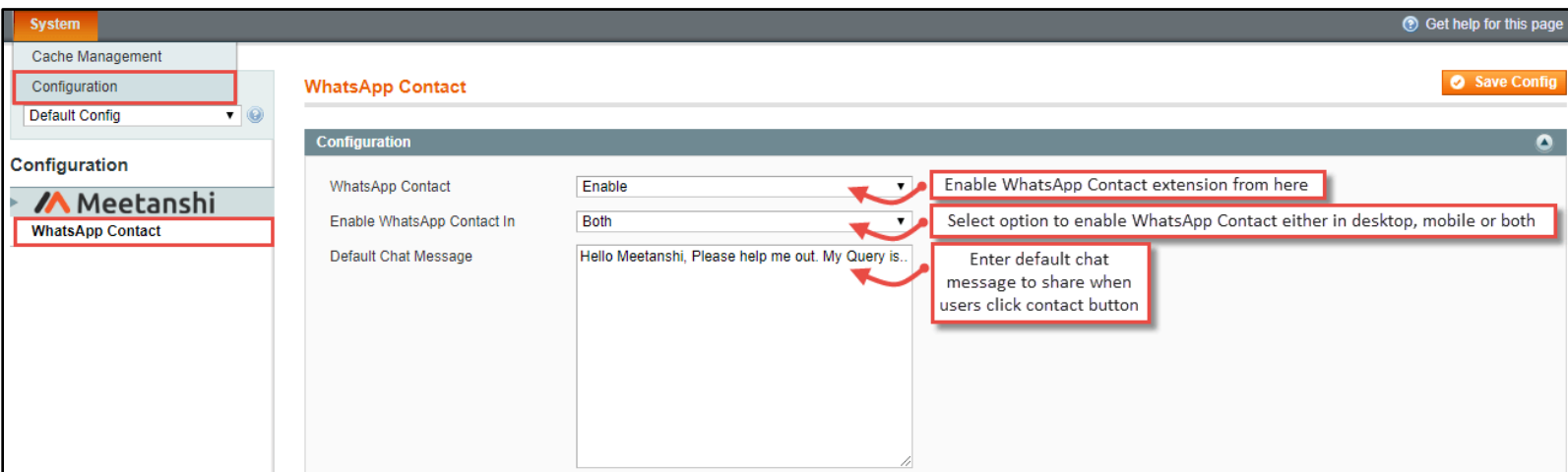
1. Extension Installation

- Upload or copy all folders in the zip package to your Magento root folder. It doesn't overwrite any existing files but just adds new files to the folder structure.
- Once done, log in your Magento admin panel, go to **System → Cache Management**, select all caches and refresh.
- Navigate to **System → Configuration**, if you can see the extension tab, it is installed properly.
- If you get Access denied error, you need to log out admin panel and log in again.

2. Configuration

For configuring the extension, login to Magento 2, move to **System → Configuration → WhatsApp Contact** where you can find various settings to enable the extension.

- **WhatsApp Contact:** Enable the WhatsApp Contact extension.
- **Enable WhatsApp Contact In:** Select option to enable WhatsApp Contact either in desktop, mobile or both from the drop down menu.
- **Default Chat Message:** Enter default chat message to share when users click the contact button to start the chat.



Configuration	
WhatsApp Contact	Enable
Enable WhatsApp Contact In	Both
Default Chat Message	Hello Meetanshi, Please help me out. My Query is..

3. WhatsApp Contact Button Settings

The extension facilitates to set one of the two types of contact buttons. Configure the following settings for WhatsApp Contact Button.

- **Button Type:** Select contact button type.
- **Contact Person Name:** Add name of the contact person to show in frontend in the box type view.
- **Contact Mobile Number:** Enter mobile number to allow users to contact
- **Button Hover Text:** Enter text to show on hover of WhatsApp Contact button.
- **Information Text on Button Click:** Set information text to show on box type button click.
- **Button Background Color:** Set button background color to show in frontend.
- **Icon Color:** Set icon color to show in frontend.
- **Button Display From & Button Display To:** Select dates to show contact button only for specific date range.
- **Top Position:** Set the pixels for top position to place the contact button on frontend screen.
- **Right Position:** Set the pixels for right position to place the contact button on frontend screen.
- **Bottom Position:** Set the pixels for bottom position to place the contact button on frontend screen.
- **Left Position:** Set the pixels for left position to place the contact button on frontend screen.
- **Button Animation Effect:** Select button animation effect from the drop-down menu.
- **Close Button:** Enable to allow users to click close to hide contact button.

- **Icon Type Button Settings:**

WhatsApp Contact Button Settings

Button Type	<input type="text" value="Icon"/>	Select WhatsApp contact button type
Contact Mobile Number	<input type="text"/>	Enter mobile number to allow users contact to
<small>▲ Enter number with country code.(+91) for india.</small>		
Button Hover Text	<input type="text" value="Contact Us"/>	Enter text to show on hover of WhatsApp Contact button
<small>▲ The text will get displayed when contact button will be hovered. Maximum character limit is 20 and each space will be counted as a character.</small>		
Button Background Color	<input type="text" value="35CC2D"/>	Set button background and icon color to show in frontend
Icon Color	<input type="text" value="FFFFFF"/>	
Button Display From	<input type="text" value="06/25/2018"/>	Select dates to show contact button only for specific date range
Button Display To	<input type="text" value="04/20/2019"/>	
Top Position	<input type="text"/>	Set top, right, bottom, left positions to place contact button on frontend screen
<small>▲ In pixel. Leave blank to unset the position.</small>		
Right Position	<input type="text" value="15"/>	
<small>▲ In pixel. Leave blank to unset the position.</small>		
Bottom Position	<input type="text" value="15"/>	
<small>▲ In pixel. Default 25px.</small>		
Left Position	<input type="text"/>	
<small>▲ In pixel. Default 25px.</small>		
Button Animation Effect	<input type="text" value="Wobble Horizontal"/>	Select button animation effect
Close Button	<input type="text" value="Enable"/>	Set YES to allow users to click close to hide contact button

- **Box Type Button Settings**

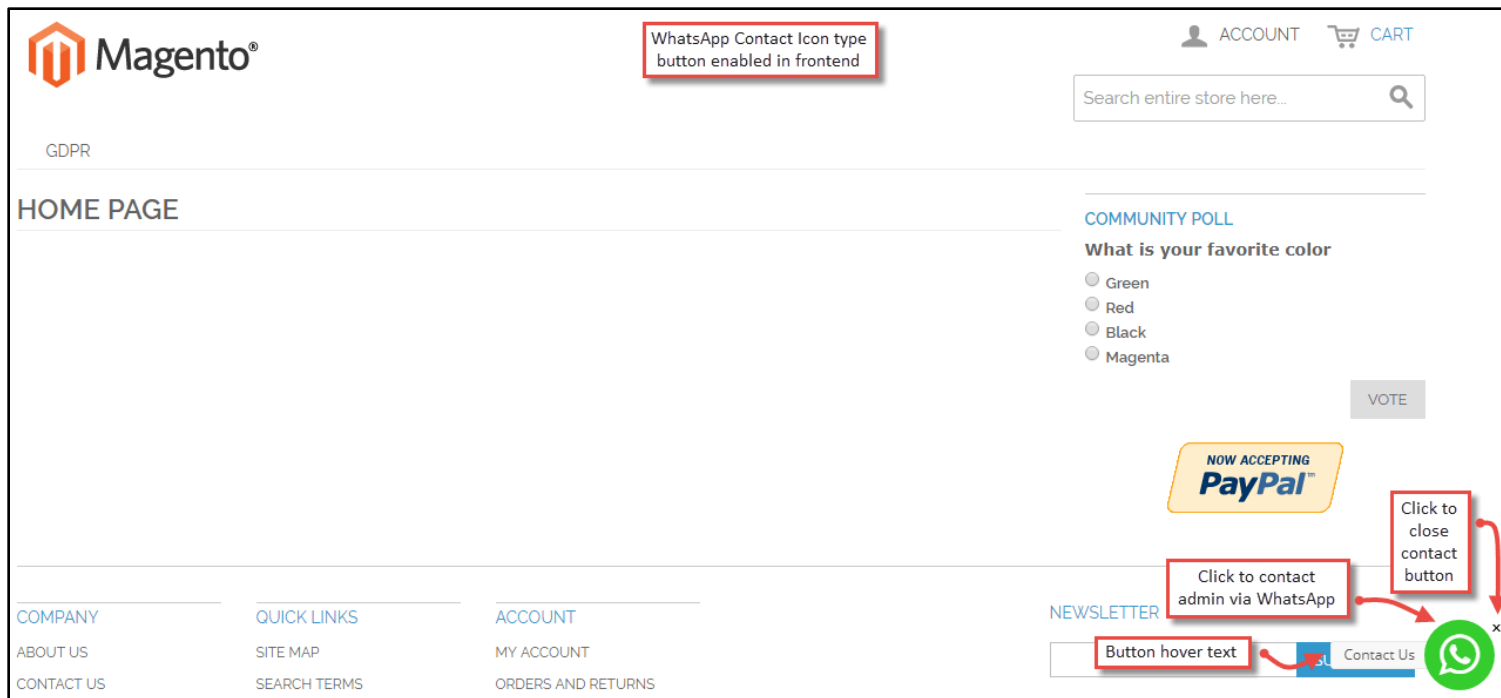
WhatsApp Contact Button Settings

Button Type	<input type="text" value="Box"/>	Select WhatsApp contact button type
Contact Person Name	<input type="text" value="Sanjay Jethva"/>	Enter contact person name and mobile number to allow users contact using button
Contact Mobile Number	<input type="text" value="+91"/>	
Button Text	<input type="text" value="Chat With Us on WhatsApp"/> <small>▲ The text will be displayed on contact button. Maximum character limit is 25 and each space will be counted as a character.</small>	Enter button text of WhatsApp Contact button
Information Text on Button Click	<input type="text" value="Hi there! Click to contact our representative below and he will respond to you as soon as possible."/>	Enter text to show on button click regarding the information of representatives, hours and other required details
Button Display From	<input type="text"/>	Select dates to show contact button only for specific date range
Button Display To	<input type="text"/>	
Top Position	<input type="text"/> <small>▲ In pixel. Leave blank to unset the position.</small>	Set top, right, bottom, left positions to place contact button on frontend screen
Right Position	<input type="text" value="15"/> <small>▲ In pixel. Leave blank to unset the position.</small>	
Bottom Position	<input type="text" value="15"/> <small>▲ In pixel. Default 25px.</small>	
Left Position	<input type="text"/> <small>▲ In pixel. Default 25px.</small>	
Button Animation Effect	<input type="text" value="Wobble Horizontal"/>	Select button animation effect
Close Button	<input type="text" value="Enable"/>	Set YES to allow users to click close to hide contact button

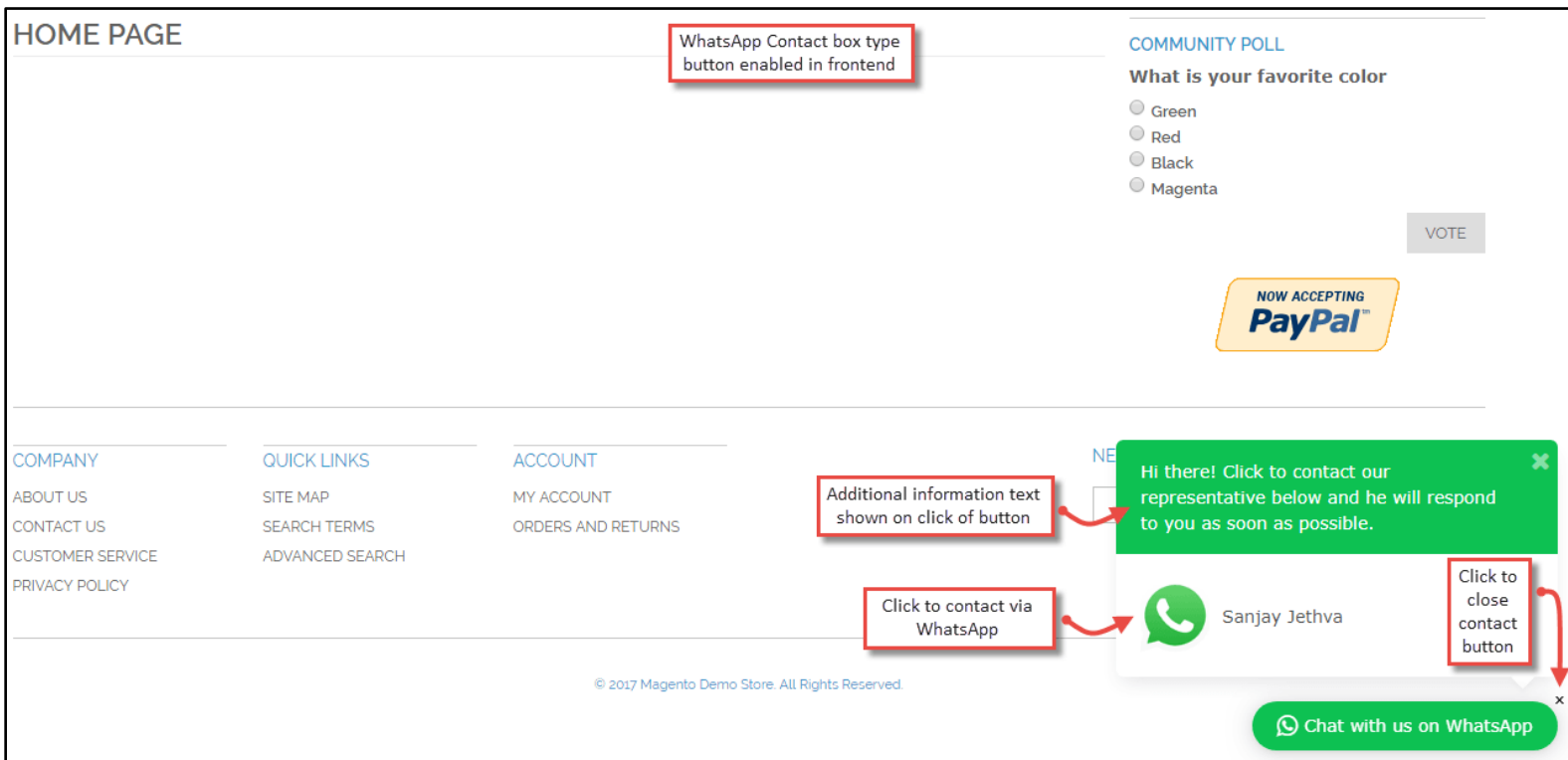
4. WhatsApp Contact in Frontend

Once you configure the above settings, WhatsApp Contact button will be enabled in the frontend as shown below. On click of this button, the user will be redirected to the chat box with admin in WhatsApp. If the button is not useful to the visitors, they can close it too. Moreover, the customized text is also displayed on the hover of the button.

- **Icon Type Button in Frontend**



- **Box Type Button in Frontend**



HOME PAGE

WhatsApp Contact box type button enabled in frontend

COMMUNITY POLL
What is your favorite color

- Green
- Red
- Black
- Magenta

VOTE

NOW ACCEPTING
PayPal

COMPANY
ABOUT US
CONTACT US
CUSTOMER SERVICE
PRIVACY POLICY

QUICK LINKS
SITE MAP
SEARCH TERMS
ADVANCED SEARCH

ACCOUNT
MY ACCOUNT
ORDERS AND RETURNS

Additional information text shown on click of button

Hi there! Click to contact our representative below and he will respond to you as soon as possible.

Click to contact via WhatsApp

Sanjay Jethva

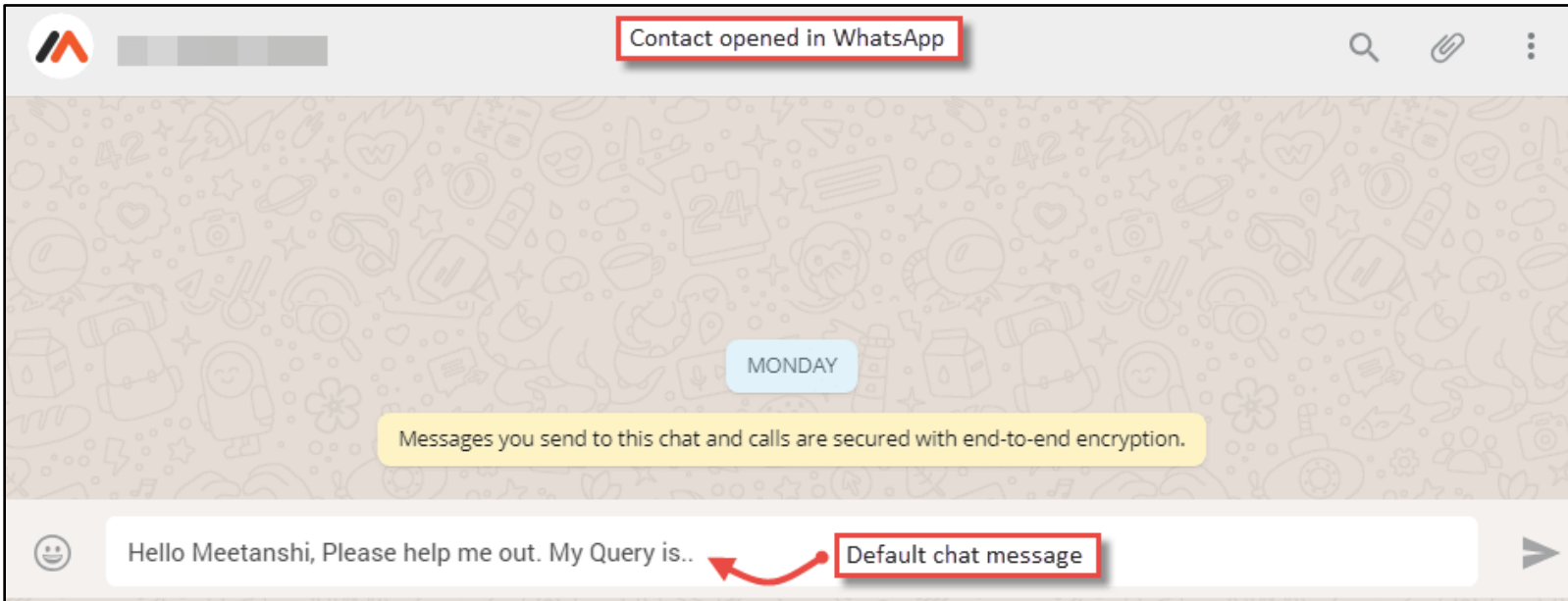
Click to close contact button

Chat with us on WhatsApp

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- **Contact opened in WhatsApp**

When the user is redirected to WhatsApp chat with admin, the default message will be shown as below.



If you have any question or need support, Contact us at <https://meetanshi.com/contacts/>