

Order Tracking for Magento 2

User Guide



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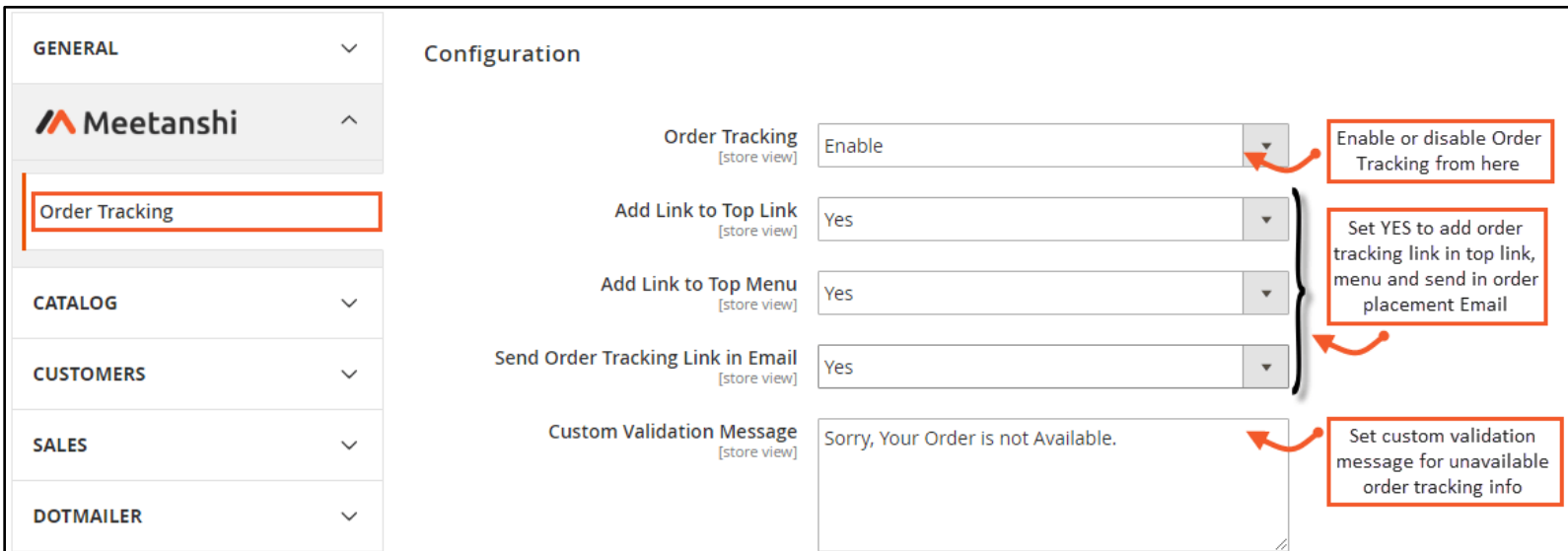
1. Extension Installation

- Extract the zip folder and upload our extension to root of your Magento 2 directory via FTP.
- Login to your SSH and run below commands step by step:
 - php bin/magento setup:upgrade
 - For Magento version 2.0.x to 2.1.x - php bin/magento setup:static-content:deploy
 - For Magento version 2.2.x & above - php bin/magento setup:static-content:deploy -f
 - php bin/magento cache:flush
- That's it.

2. Configuration

For configuring the extension, login to Magento 2, move to **Stores** → **Configuration** where you can find various settings to enable the extension.

- **Order Tracking:** Enable or disable the extension from here.
- **Add link to Top Link:** Set "YES" to add order tracking link in Top Link section.
- **Add link to Top Menu:** Set "YES" to add order tracking link in Top Menu.
- **Send Order Tracking Link in Email:** Set "YES" to send order tracking link in order confirmation Email.
- **Custom Validation Message:** Set custom validation message for unavailable order tracking information.

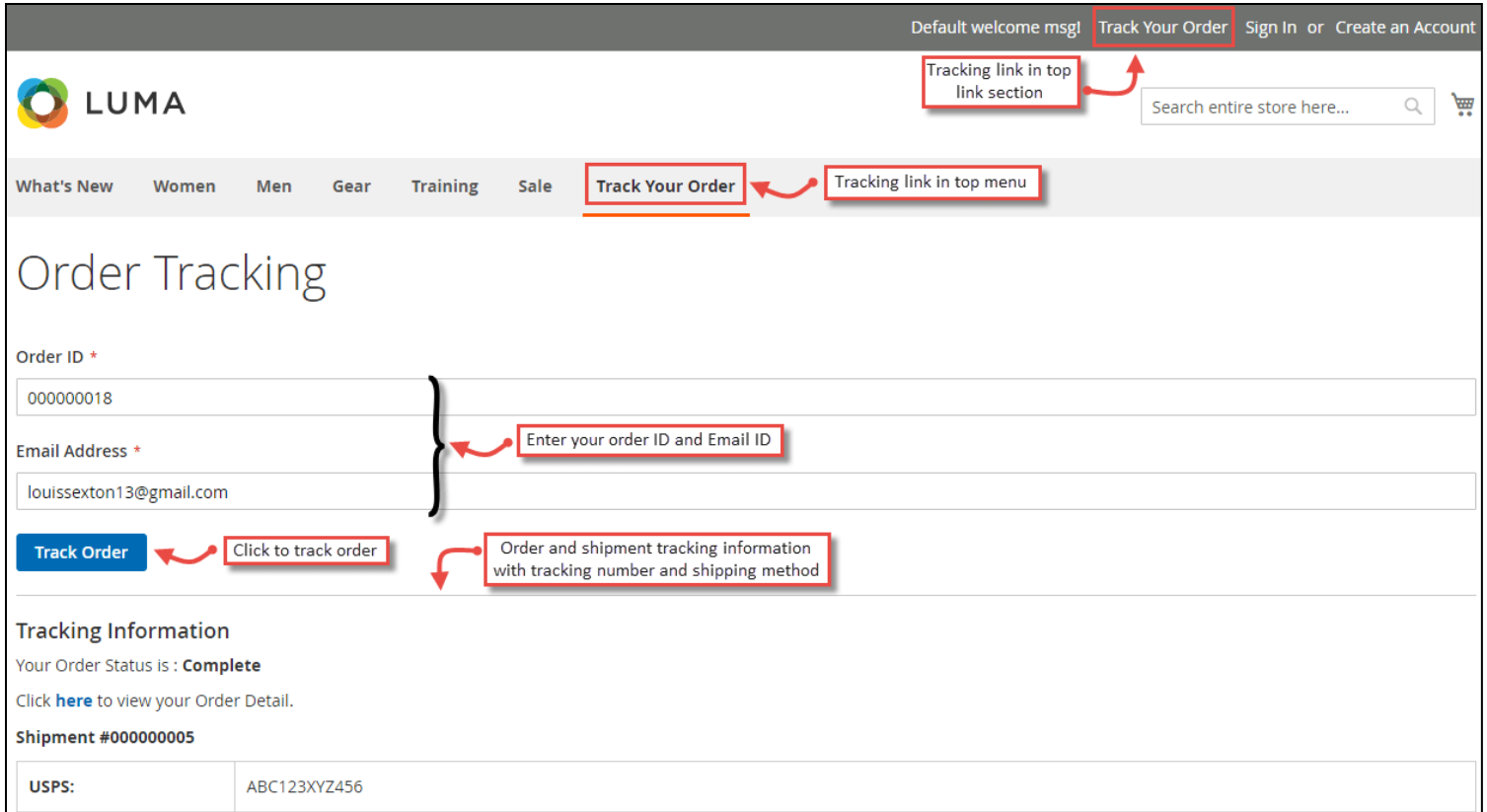


Configuration

Order Tracking <small>[store view]</small>	Enable	Enable or disable Order Tracking from here
Add Link to Top Link <small>[store view]</small>	Yes	Set YES to add order tracking link in top link, menu and send in order placement Email
Add Link to Top Menu <small>[store view]</small>	Yes	
Send Order Tracking Link in Email <small>[store view]</small>	Yes	
Custom Validation Message <small>[store view]</small>	Sorry, Your Order is not Available.	Set custom validation message for unavailable order tracking info

3. Order Tracking in Frontend

Once you have configured the extension successfully, the Order Tracking link will be shown in frontend. The “Track Your Order” link is displayed in the top link section and top menu. Add Order ID and Email ID in the Order Tracking section and click “Track Order” button to get the order and shipment tracking information with the tracking number and shipping method.



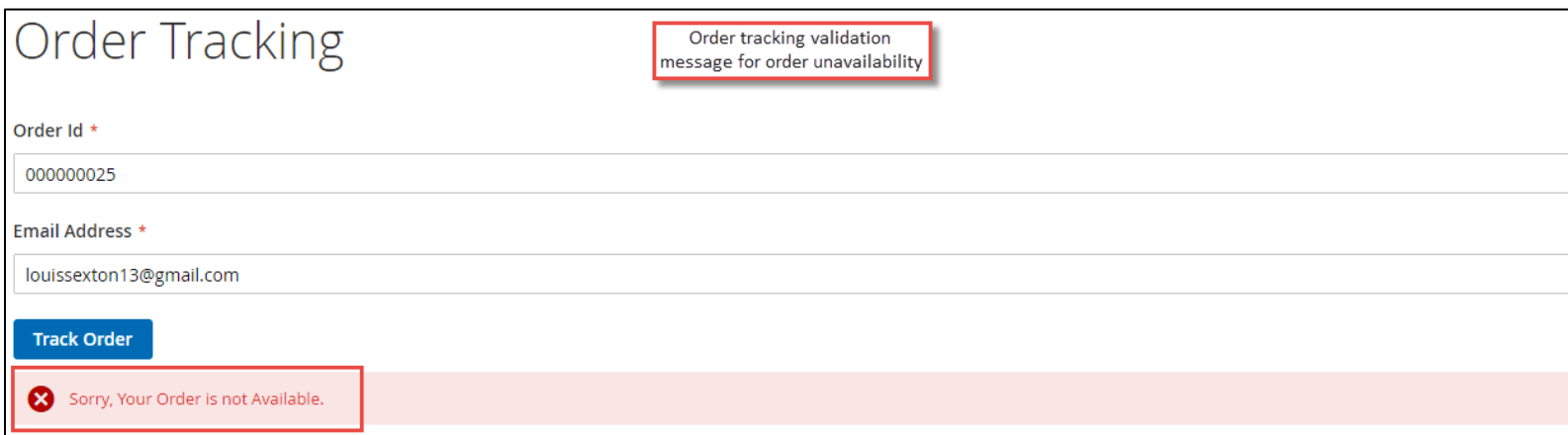
The screenshot shows the LUMA storefront with the following elements:

- Top navigation: "Default welcome msg!", "Track Your Order" (highlighted), "Sign In or Create an Account".
- Search bar: "Search entire store here..."
- Top menu: "What's New", "Women", "Men", "Gear", "Training", "Sale", "Track Your Order" (highlighted), "Tracking link in top menu" (highlighted).
- Order Tracking section:
 - Order ID: 000000018
 - Email Address: louissexton13@gmail.com
 - Track Order button (highlighted) with "Click to track order" annotation.
 - Tracking Information: "Your Order Status is : **Complete**", "Click [here](#) to view your Order Detail.", "Shipment #000000005", "USPS: ABC123XYZ456".

Annotations include: "Tracking link in top link section" pointing to the top navigation, "Enter your order ID and Email ID" pointing to the input fields, and "Order and shipment tracking information with tracking number and shipping method" pointing to the tracking details.

- **Custom Validation Message**

Whenever Order ID, Email ID doesn't match or order information is unavailable, the extension will show validation or error message.




The screenshot shows the LUMA storefront with the following elements:

- Order Tracking section:
 - Order Id: 000000025
 - Email Address: louissexton13@gmail.com
 - Track Order button
 - Validation message: "Order tracking validation message for order unavailability" (highlighted)
 - Error message: "Sorry, Your Order is not Available." (highlighted)

4. Order Tracking Link in Email

The extension allows to send the Order Tracking link in the Order Confirmation Email which allows to track their order, as shown below.

 **LUMA**

Order tracking link in order confirmation Email

Meetanshi Tester,

Thank you for your order from Main Website Store. Once your package ships we will send you a tracking number. You can check the status of your order by [logging into your account](#).

If you have questions about your order, you can email us at support@example.com.

Your Order #000000018

Placed on March 30, 2018 11:33:09 AM GMT+00:00

...

Items	Qty	Price
Juno Jacket SKU: WJ06-S-Green <i>Size</i> S <i>Color</i> Green	2	\$154.00

Track Your Order
[Track Your Order Here](#)

Subtotal	\$154.00
Shipping & Handling	\$10.00
Grand Total	\$164.00

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If you have any question or need support, Contact us at <https://meetanshi.com/contacts/>